

Streamline Reconciliation

CodySoft Recon™ is a comprehensive suite of full-service tools designed to streamline and manage Medicare Advantage & Prescription Drug (MAPD) post-enrollment operations to create actionable transactions for processing and reporting. CodySoft Recon™ supports all MAPD reconciliation activities and satisfies CMS' regulatory requirements of Reconciliation of Plan Data with CMS Data and Attestation Reporting.



How Can CODY® Help You?

CodySoft® Reconciliation Solution



Crafted from decades of experience in healthcare operations, CodySoft Recon™ is modular, queue-based, business-rules driven, and continually updated to reflect governance changes and best practices. As a SaaS-based product, solutions are "out-of-the-box" ready. Subscribe to individual modules or implement as a bundle to enhance or replace your existing tools. CodySoft Recon™ is API ready for real-time integration.

- Other Health Insurance (OHI) combines the MSP & COB modules to optimize data management of the CMS Part C & D COB records to produce clean validation records. Our advanced business rules identify duplicates, filter out unusable data, and reduce non-actionable discrepancies/cases.
- Monthly Reconciliation Process (MRP) combines the Monthly Membership Report (MMR),
 Monthly Premium Withholding Report (MPWR), Late Enrollment Penalty (LEP), Low-Income
 Subsidy (LIS), and Attestation reporting to satisfy CMS requirements on Reconciliation of Plan Data
 with CMS Data.
- Retroactive Processing Contractor (RPC) combines the RPC Submission & Tracking Module and the Enrollment Data Validation (EDV) Submission Module to streamline the CMS-RPC process.
- Daily Operations Management (DOM) combines the TRR Processing, OOA and SCC Change Management & Tracking, and Letter Management services to streamline the process and provide the best outcomes.

Need additional support with business operations? Check out <u>CODY's Business Process as a Service</u> (BPaaS) Solution to maximize operations and outcomes.



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CodySoft Recon™ Modules

Value

Other Health Insurance

- Medicare Secondary Payer (MSP) Module Efficiently groups records, tracks ECRS submissions, and reconciles primacy flags in a claims payment system.
- Coordination of Benefits (COB) Module Identifies new enrollees and annual records to validate other coverage within the CMS regulatory timeframe.
- Reduce non-actionable discrepancies
- Average ROI for initial 3-5-year period = 300%
- Satisfies CMS One-Third Financial Requirements for COB
- Audit trail of all actions to use for CMS Audits
- ECRS Batch Processing
- Systematically generates surveys/notices

Monthly Reconciliation Process (MRP)

All reconciliation is performed on a rolling 36-month period.

- MMR Module Reconciles CMS Monthly Membership Report
- MPWR Module Reconciles CMS Monthly Premium Withhold Report
- LEP Module Reconciles CMS Monthly Late Enrollment Penalty Detail Report
- LIS Module Reconciles CMS Monthly LISHIS Report
- Attestation Reporting Provides Executive Summary Reporting to support the Quarterly CMS Certification requirement.
- Complies with CMS regulatory requirements for plan enrollment and payment data reconciliation and attestation
- Reporting for HPMS Quarterly Certification
- Performs continuous reconciliation on prior years to audit adjustments
- Reduces CTMs
- Enhances member experience
- Low false discrepancy rate

Daily Operations Management (DOM)

- Daily Transaction Reply Report (DTRR) Processing Module Identifies actionable TRCs, routes to manual/automated work queues, and triggers member-required letters.
- Out of Area (OOA), State & County Code (SCC) Change
 Management & Tracking Manages multiple sources of possible
 OOA statuses including notifications from call centers, claims,
 providers, returned mail, and in-area SCC notifications.
- Member Correspondence/Letter Management Stores letter templates to systematically generate member correspondence upon receipt of a TRC, manual trigger from a system user, or other data source.

- Streamline daily TRR processing
- TRC/Letter Automation configurable by plan
- Improves timeliness for member correspondences
- Improves plan compliance
- Reliable OOA tracking by plan type
- Workflow driven for consistent processing
- Provides optimal outcomes for plan and members

Retro Processing Contractor (RPC)

- RPC Submission & Tracking Module End-to-end RPC processing from creation of RPC packets and spreadsheets to FDR processing and resubmission processing if needed.
- Enrollment Data Validation (EDV) Submission Module Creates unique transactions from RPC EDV audit spreadsheets and assigns to users for timely processing and submission to the RPC.
- Fully generates required RPC and EDV packets
- Built-in QA workflow process
- Imports and processes FDRs
- Reduces RPC submission errors & RPC rejections
- Real-time reporting and tracking for inventory management

