

## Program Audit Preparation

CODY<sup>®</sup> helps Part C and Part D plans prepare for CMS Program Audits. Preparation is critical to produce accurate universes and achieve a successful audit.

Your readiness for a program audit should begin well in advance of an audit notice. However, if you have a notice, we will support and guide you through the data collection and responses to CMS. With vast years of experience, our experts can help with end-to-end readiness and support all aspects of the Program Audit.

- Universe Design Development – we perform systems review to help design universes and ensure you get the right data out of your system(s) and into the right universe. We also help map data from your systems and database tables to the universes for reliable data pulls.
- Universe Validation – we help evaluate universes for adherence to instructions. Your files are loaded into our analytic tools to provide detailed accuracy and quality checks. We advise on any necessary data clean-up and recheck results as many times as it takes, to get it right.
- Universe Compliance Review – we review your universes for timeliness standards. Our analytic tools perform timeliness checks against compliance standards. A detailed report of results and recommended corrective actions are provided. Our actionable lists can be used by your team, or we can assist with process enhancements.
- Compliance Program Effectiveness (CPE) Universe – during an audit, this can be the most challenging without proper preparation. A readiness review by CODY<sup>®</sup> can help identify gaps in your organization's ability to detect, correct, and prevent compliance issues. We perform in-depth interviews of your operational areas, monitoring they are performing, and evaluate your internal auditing process.
- Mock Audits – we take the 'mock' CMS auditor role to ensure your staff knows how to respond to questions and be confident when the time comes. We will share best practices and tips for a successful audit and make sure any problems are corrected BEFORE the CMS audit begins.
- FDR Readiness – FDR failures represent a sizable portion of corrective actions from CMS. All readiness activities should actively involve vendors that perform functions which may be under the purview of a program audit.

Since 2006, CODY<sup>®</sup> has bridged the knowledge gap between health plans serving the Medicare market and the government agencies where they contract. We understand the complexity of working with government healthcare programs. Our team has led the industry for decades—and we have the tools and resources to serve you.